



## QUESTIONNAIRE RESULTS SUMMARY

### **Questionnaire: Eastside Questionnaire #3**

**Responses Collected October 21st to November 20<sup>th</sup>, 2019**

**Responses: 59**

### **Questionnaire Purpose**

The City of San Antonio Planning Department administered an online questionnaire to obtain public input that will be used to create the SA Tomorrow Eastside Community Plan. The questionnaire was an alternative way for stakeholders to provide input on the plan topics that were addressed in the October 22<sup>nd</sup> 2019 public meeting, and the November 2019 intercept events. The Planning Department will use responses primarily to create the housing, economic development, future land use, and mobility elements of the Eastside Community Area Plan.

### **Promotion**

The questionnaire was promoted at the October 22<sup>nd</sup> public meeting and November intercept events, using the plan area email list, and using social media.

### **Questionnaire Results**

Approximately 59 responses to the questionnaire were collected and summarized on the following pages.

**RESULTS: Future Land Use Recommendations**

Over 80% of respondents agreed or strongly agreed with each of the draft future land use recommendations.

**Land Use Recommendation #1: Support mixed-use centers that complement neighborhoods, transit service, employment opportunities, and cultural assets.**

Choices	% of Responses
Strongly Agree	55
Agree	33
Neither agree nor disagree	9
Disagree	2
Strongly Disagree	2

**Opportunities for Improvement based on comments:**

- Provide more specific recommendations

**Land Use Recommendation #2: Preserve and revitalize pre-war building stock and traditional uses in the Eastside Area.**

Choices	% of Responses
Strongly Agree	44
Agree	37
Neither agree nor disagree	12
Disagree	4
Strongly Disagree	4

**Opportunities for Improvement based on comments:**

- Provide more specific recommendations
- Historic preservation and affordable housing preservation should be linked.
- Ensure that this is about revitalization and enabling people to build housing and start businesses, rather than just preserving or trying to bring back the past.

**Land Use Recommendation #3: Site designs and land uses should support walking, transit use, and spending time outside in mixed-use centers and corridors.**

Choices	% of Responses
Strongly Agree	70
Agree	19
Neither agree nor disagree	5
Disagree	2
Strongly Disagree	4

**Opportunities for Improvement based on comments:**

- Provide more specific recommendations



**RESULTS: Housing Recommendations**

Over 70% of respondents agreed or strongly agreed with draft housing recommendations #1, #3, and #5. While more respondents expressed agreement than disagreement with questions #2 and 4, there was more disagreement with these recommendations than with the others.

**Housing Strategy Recommendation #1: Support small scale development of diverse housing that complements neighborhood character.**

Choices	% of Responses
Strongly Agree	49
Agree	33
Neither agree nor disagree	9
Disagree	2
Strongly Disagree	7

**Opportunities for Improvement based on comments:**

- Housing diversity at small scales, within single blocks should be supported.
- Consider the number of bedrooms as an important element of housing diversity, rather than just the density or building type.

**Housing Strategy Recommendation #2: Reduce impacts of rising property values on existing residents and businesses.**

Choices	% of Responses
Strongly Agree	54
Agree	16
Neither agree nor disagree	14
Disagree	9
Strongly Disagree	5

**Opportunities for Improvement based on comments:**

- Provide more specific recommendations
- There was more disagreement with this recommendation than with most other recommendation in the questionnaire. Most of these respondents did not provide additional comments, however two respondents indicated that growing tax revenue should be used to enhance public infrastructure, amenities, services and economic development rather than being returned to selected tax payers to reduce their tax burden.

**Housing Strategy Recommendation #3: Support reinvestment in existing buildings that reflect the history and character of the area.**

Choices	% of Responses
Strongly Agree	69
Agree	22
Neither agree nor disagree	9
Disagree	0
Strongly Disagree	0

**Opportunities for Improvement based on comments:**

- Provide more specific recommendations
- Residential rehabilitation programs should be designed to support existing residents in completing repairs and rehabilitation. This could include loans instead of just grants.

**Housing Strategy Recommendation #4: Use vacant lots to create additional affordable housing options.**

Choices	% of Responses
Strongly Agree	31
Agree	24
Neither agree nor disagree	16
Disagree	12
Strongly Disagree	16

**Opportunities for Improvement based on comments:**

- There was more disagreement with this recommendation than with other recommendations in the questionnaire. Several comments associated with disagreement indicated that vacant lots should be redeveloped with housing, whether or not it is technically affordable housing, because the vacant lots are such a detriment to the community, all new housing shouldn't have to be affordable, and vacant lots are where new housing should go.

**Housing Strategy Recommendation #5: Support and fund local grassroots organizations that create housing and improve neighborhood public spaces.**

Choices	% of Responses
Strongly Agree	53
Agree	28
Neither agree nor disagree	16
Disagree	2
Strongly Disagree	2

**Opportunities for Improvement based on comments:**

- Provide more specific recommendations



**RESULTS: Economic Development Recommendations**

Over 80% of respondents agreed or strongly agreed with each of the draft economic development recommendations.

**Economic Development Strategy #1: Support and invest in the creation and growth of neighborhood commercial districts.**

Choices	% of Responses
Strongly Agree	52
Agree	40
Neither agree nor disagree	7
Disagree	2
Strongly Disagree	0

**Opportunities for Improvement based on comments:**

- Try to do this in a way that supports local entrepreneurs and hiring of eastside residents.

**Economic Development Strategy #2: Attract everyday retail and services options to the area including groceries, healthy foods, convenience retail and health care services.**

Choices	% of Responses
Strongly Agree	79
Agree	19
Neither agree nor disagree	0
Disagree	2
Strongly Disagree	0

**Opportunities for Improvement based on comments:**

- Healthy food options and healthcare should be emphasized.

**Economic Development Strategy #3: Support the attraction and creation of new businesses within the Eastside (Start-up, manufacturing, resident services, restaurants/entertainment).**

Choices	% of Responses
Strongly Agree	67
Agree	32
Neither agree nor disagree	2
Disagree	0
Strongly Disagree	0

**Opportunities for Improvement based on comments:**

- Some residents want to emphasize small local businesses and some would welcome more nationally branded chain restaurants and an entertainment center.
- Use caution in supporting manufacturing business that could impact neighborhood areas.

**Economic Development Strategy #4: Increase opportunities and investment in job/skill training and employment support services for residents.**

Choices	% of Responses
Strongly Agree	60
Agree	26
Neither agree nor disagree	11
Disagree	2
Strongly Disagree	2

**Opportunities for Improvement based on comments:**

- Provide more specific recommendations

**Economic Development Strategy #5: Connect the Eastside residents and businesses to the city.**

Choices	% of Responses
Strongly Agree	67
Agree	19
Neither agree nor disagree	14
Disagree	0
Strongly Disagree	0

**Opportunities for Improvement based on comments:**

- Several comments indicated that this recommendation is too vague to respond to.

**Economic Development Strategy #6: Support efforts and provide resources to address cleanliness and safety perceptions in commercial and employment areas.**

Choices	% of Responses
Strongly Agree	70
Agree	14
Neither agree nor disagree	16
Disagree	0
Strongly Disagree	0

**Opportunities for Improvement based on comments:**

- Provide more specific recommendations



**RESULTS: Mobility**

Within the last month, which modes of transportation have you used in the area? (select all that apply)

Choices	% of Responses
Walking	61
Biking or using dockless scooters	26
Taking the bus	19
Driving	95
Other	11

How easy or difficult is it to walk in your community?

Choices	% of Responses
Very Easy	7
Easy	28
Neither easy nor difficult	26
Difficult	23
Very Difficult	16

**Respondents indicated the following reasons that walking is difficult**

- There aren't places to go within walking distance
- Missing or broken sidewalks
- Sidewalks are narrow adjacent to fast traffic
- Lack of lighting and security concerns
- Lack of shade

How easy or difficult is it to bicycle or use dockless scooters in your community?

Choices	% of Responses
Strongly Agree	9
Agree	28
Neither agree nor disagree	26
Disagree	24
Strongly Disagree	11

**Respondents indicated the following reasons that biking and using scooters is difficult:**

- Since the new City scooter regulations took effect, scooters have not been available
- Bicycling does not feel safe
- There are not enough bike lanes

How easy or difficult is it to take the bus in your community?

Choices	% of Responses
Strongly Agree	20
Agree	40
Neither agree nor disagree	11
Disagree	22
Strongly Disagree	5

**Respondents indicated the following reasons that taking the bus is difficult:**

- Buses are not frequent enough
- Bus stops don't provide adequate shelter from the elements



**How easy is it to drive in your community?**

Choices	% of Responses
Strongly Agree	28
Agree	39
Neither agree nor disagree	5
Disagree	4
Strongly Disagree	2

**Respondents indicated the following reasons that driving is difficult:**

- Potholes
- Street closures for construction

**Next Steps**

The Planning Department will use the public input from the online questionnaire, the October 22<sup>nd</sup> public, and the November 2019 intercept events to continue creating the Eastside Community Area Plan.

The next Community Meeting will be held in 2020 to obtain public input on the draft Eastside Community Area Plan.

The Existing Conditions Atlas, further information about subsequent public meetings, and other documents, boards, and materials from this community meeting and planning team meetings can be found in the Document Library on our plan website: <https://eastside.sacompplan.com>

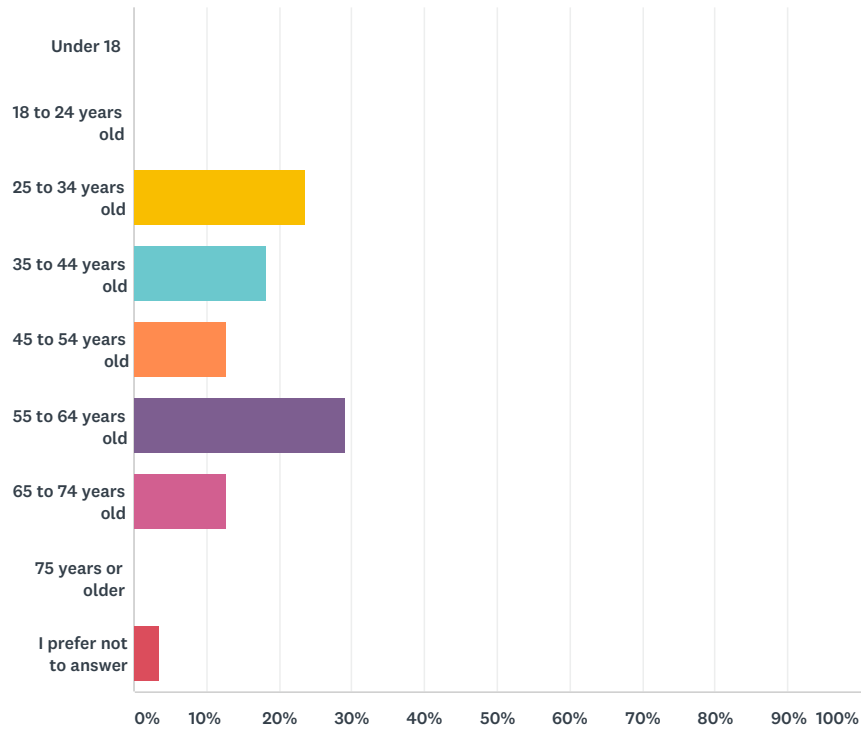
If you have questions about the Eastside Community Plan project, please contact Project Manager Garrett Phillips, City of San Antonio Planning Department.  
Email: [garrett.phillips@sanantonio.gov](mailto:garrett.phillips@sanantonio.gov) Phone: (210) 207-5441





### Q21 What is your age group?

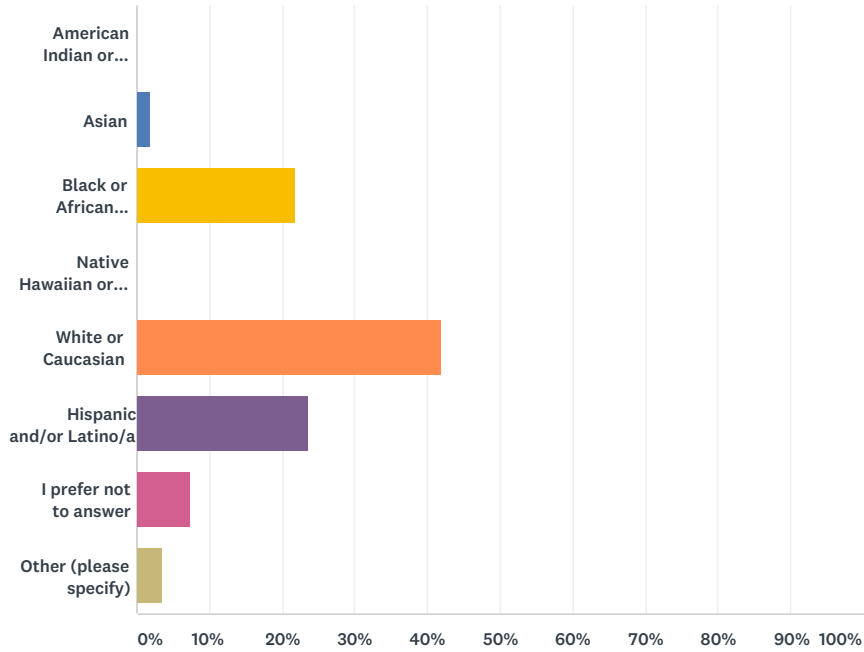
Answered: 55 Skipped: 4



ANSWER CHOICES	RESPONSES
Under 18	0% 0
18 to 24 years old	0% 0
25 to 34 years old	24% 13
35 to 44 years old	18% 10
45 to 54 years old	13% 7
55 to 64 years old	29% 16
65 to 74 years old	13% 7
75 years or older	0% 0
I prefer not to answer	4% 2
<b>TOTAL</b>	<b>55</b>

### Q22 What race/ethnicity do you identify with?

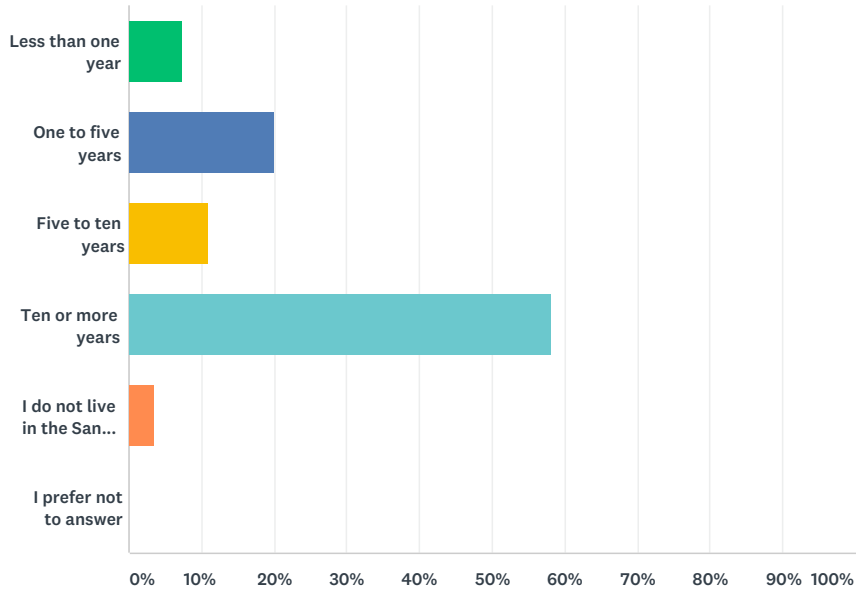
Answered: 55 Skipped: 4



ANSWER CHOICES	RESPONSES
American Indian or Alaska Native	0% 0
Asian	2% 1
Black or African American	22% 12
Native Hawaiian or Pacific Islander	0% 0
White or Caucasian	42% 23
Hispanic and/or Latino/a	24% 13
I prefer not to answer	7% 4
Other (please specify)	4% 2
<b>TOTAL</b>	<b>55</b>

### Q23 How long have you lived in the San Antonio region?

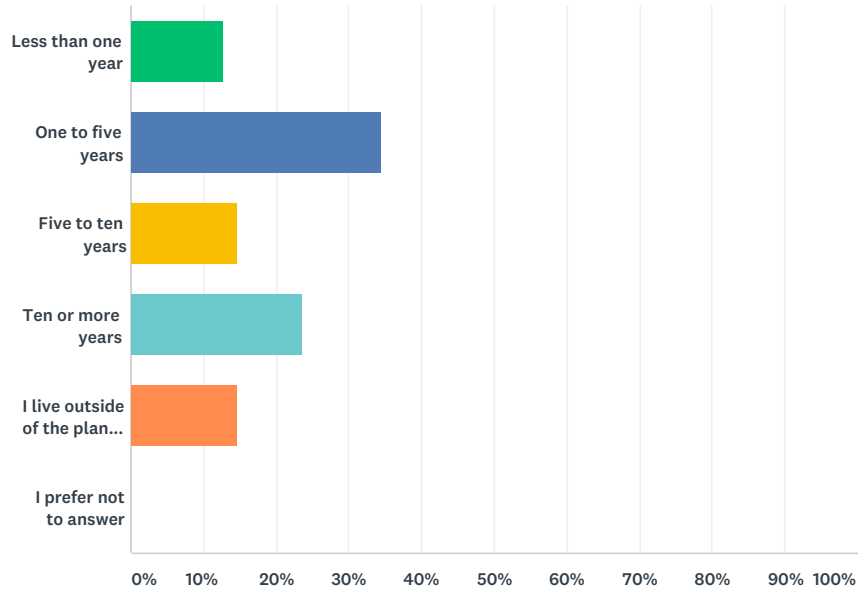
Answered: 55 Skipped: 4



ANSWER CHOICES	PERCENTAGE	RESPONSES
Less than one year	7%	4
One to five years	20%	11
Five to ten years	11%	6
Ten or more years	58%	32
I do not live in the San Antonio region	4%	2
I prefer not to answer	0%	0
<b>TOTAL</b>		<b>55</b>

### Q24 Do you live or own property in the plan area? If so, for how long?

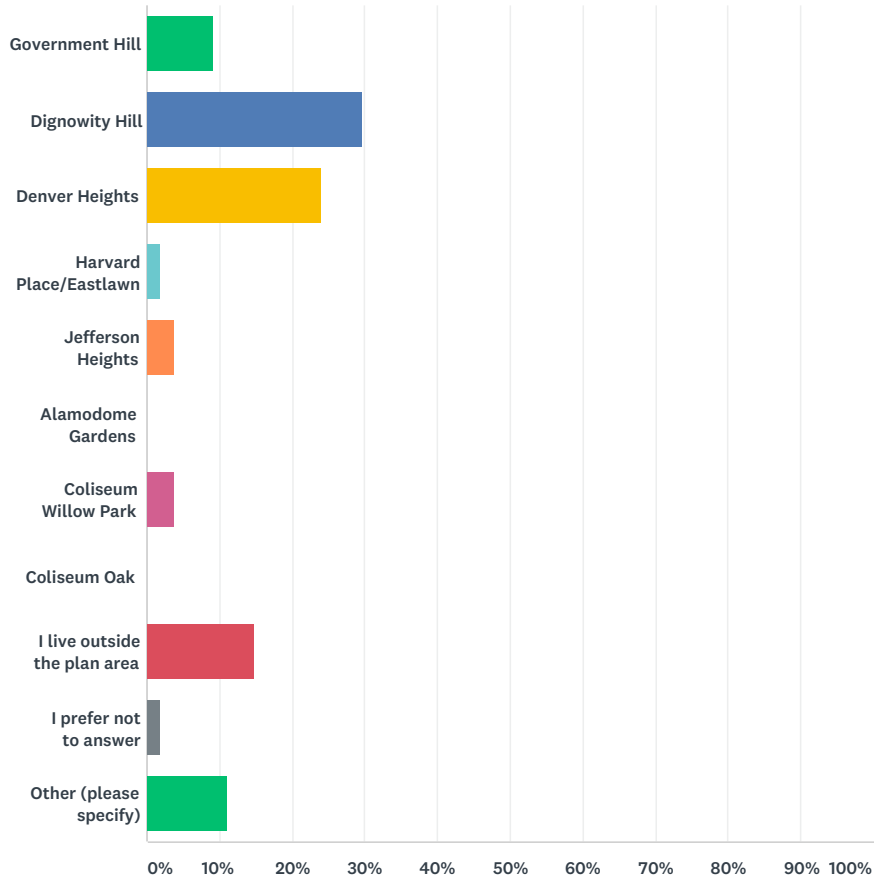
Answered: 55 Skipped: 4



ANSWER CHOICES	RESPONSES	
Less than one year	13%	7
One to five years	35%	19
Five to ten years	15%	8
Ten or more years	24%	13
I live outside of the plan area	15%	8
I prefer not to answer	0%	0
<b>TOTAL</b>		<b>55</b>

### Q25 If you live or own property in the plan area, in which neighborhood?

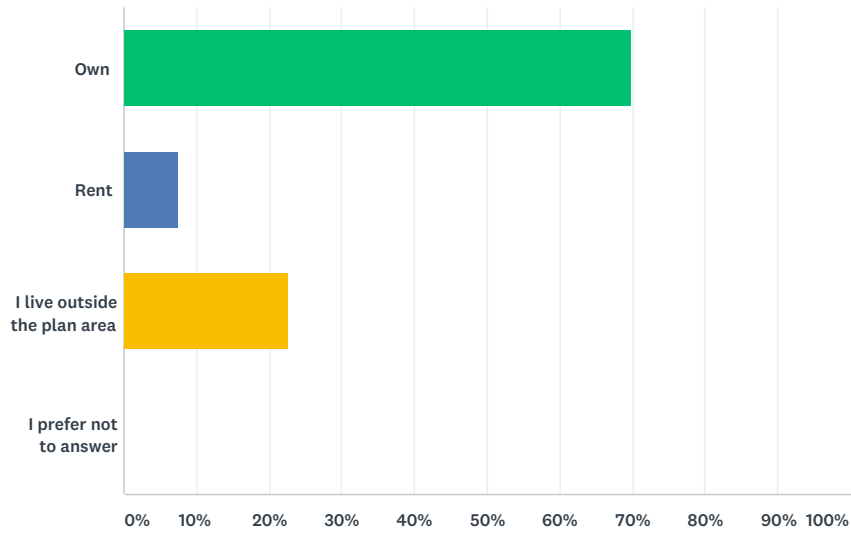
Answered: 54 Skipped: 5



ANSWER CHOICES	RESPONSES	
Government Hill	9%	5
Dignowity Hill	30%	16
Denver Heights	24%	13
Harvard Place/Eastlawn	2%	1
Jefferson Heights	4%	2
Alamodome Gardens	0%	0
Coliseum Willow Park	4%	2
Coliseum Oak	0%	0
I live outside the plan area	15%	8
I prefer not to answer	2%	1
Other (please specify)	11%	6
<b>TOTAL</b>		<b>54</b>

### Q26 If you live in the Plan area, do you own or rent your home?

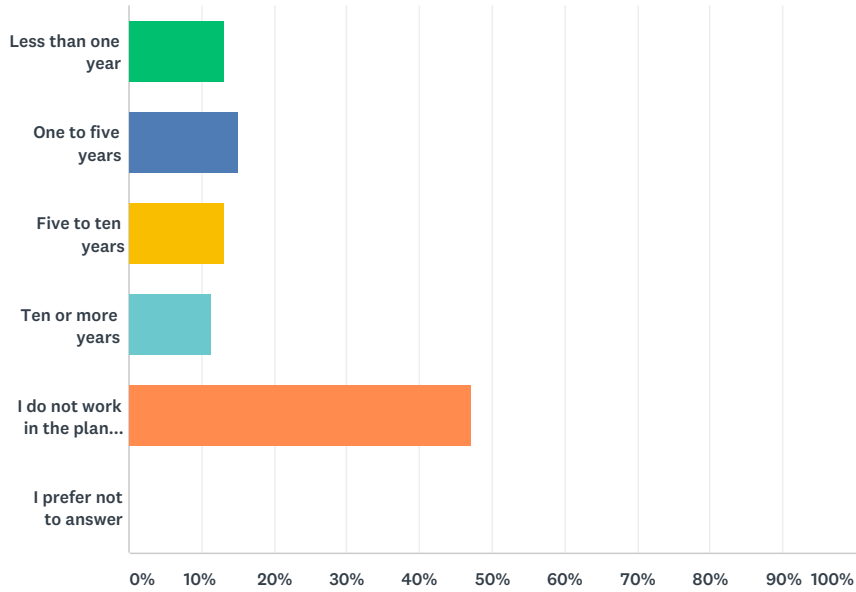
Answered: 53 Skipped: 6



ANSWER CHOICES	RESPONSES	
Own	70%	37
Rent	8%	4
I live outside the plan area	23%	12
I prefer not to answer	0%	0
<b>TOTAL</b>		<b>53</b>

### Q27 Do you work in the plan area? If so, for how long?

Answered: 53 Skipped: 6



ANSWER CHOICES	RESPONSES	
Less than one year	13%	7
One to five years	15%	8
Five to ten years	13%	7
Ten or more years	11%	6
I do not work in the plan area	47%	25
I prefer not to answer	0%	0
<b>TOTAL</b>		<b>53</b>